

# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

|  |                                 |                                       |
|--|---------------------------------|---------------------------------------|
| <b>1. Trademark</b><br>OPPO  |                                 | <b>2. Model identifier</b><br>CPH2699 |
| <b>3. General product parameters:</b>  |                                 |                                       |
| Parameter  |                                 | Value                                 |
| 4. Device type   |                                 | Smartphone                            |
| 5. Operating system  |                                 | Android                               |
| 6. Energy efficiency class   |                                 | B                                     |
| 7. Battery user-replaceable  |                                 | Yes                                   |
| 8. Battery endurance per cycle ( $END_{device}[h]$ )   |                                 | 54                                    |
| 9. Battery endurance in cycles - default settings [cycles]   |                                 | 1 200                                 |
| 10. Rated battery capacity ( $C_{rated}[mAh]$ )  |                                 | 5 640                                 |
| 11. Shipped with protective cover  |                                 | No                                    |
| 12. Repeated free fall reliability test - falls without defect [n]   |                                 | 240                                   |
| 13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]                             |                                 | n.a.                                  |
| 14. Repeated free fall reliability class   |                                 | B                                     |
| 15. Ingress protection rating  |                                 | IP68                                  |
| 16. Specified immersion depth in water, in case of IPx8 [m]  |                                 | 2,00                                  |
| 17. Screen scratch resistance on Mohs hardness scale   |                                 | 4                                     |
| 18. Charger  | Required output power [W]       | 10                                    |
|  | Receptacle type (at device end) | USB-C                                 |
| <b>Repairability information:</b>  |                                 |                                       |
| 19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years) |                                 | 6                                     |
| 20. Repairability Class (based on the index below)   |                                 | B                                     |
| 21. Repairability Index  |                                 | 3,83                                  |
| 21a. Disassembly Depth ( $S_{DD}$ ) score  |                                 | 3,45                                  |
| 21b. Fasteners (type) score ( $S_F$ )  |                                 | 3,60                                  |
| 21c. Tools (type) score ( $S_T$ )  |                                 | 3,20                                  |
| 21d. Spare Part score ( $S_{SP}$ )   |                                 | 5                                     |
| 21e. Software Updates (duration) score ( $S_{SU}$ )  |                                 | 3                                     |
| 21f. Repair Information score ( $S_{RI}$ )   |                                 | 5                                     |

|   |   |
|---|---|
| 22. Weblink to information on spare parts availability for professional repairers and end users | <a href="https://support.oppo.com/en/answer/?aid=2204306">https://support.oppo.com/en/answer/?aid=2204306</a> |
| 23. Weblink to repair instructions for end-users  | <a href="https://support.oppo.com/en/answer/?aid=2204306">https://support.oppo.com/en/answer/?aid=2204306</a> |
| 24. Weblink to indicative pre-tax prices  | <a href="https://support.oppo.com/en/answer/?aid=2204306">https://support.oppo.com/en/answer/?aid=2204306</a> |
| <b>Additional information:</b>  |   |
| 25. Minimum duration of the guarantee offered by the supplier [months]                          | 24  |

Model placed on the Union market from 10/02/2025.



**EPREL registration number:** 2239819

<https://eprel.ec.europa.eu/qr/2239819>

**Supplier:** Reflection Investment B.V. (Importer)

**Website:**

**Customer care service:**

**Name:** OPPO service

**Website:** <https://support.oppo.com/>

**Email:** [certification@oppo.com](mailto:certification@oppo.com)

**Phone:** /

**Address:**

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